



April 2019 Executive Director Report

Date: April 4, 2019

To: HealthierHere Governing Board

From: Susan McLaughlin

Dear Governing Board Members:

Welcome to Spring! I hope you all have had time to enjoy some of the sunshine and warm weather we have been having. Since the board approved our 2019 Investment Strategy at the March meeting, we have been very busy preparing and launching key strategies.

We are in a significant transition period for the Medicaid Transformation work that includes restructuring our committee objectives and membership, transitioning from planning to implementation, and stepping up our communications to all our partners. This includes some modifications of the format of my monthly ED Report. Consider my April report a “transition structure” as we move to something that provides more specific detail about what is happening, key successes and what each committee is working on. Most of the committees did not meet in March after participating in joint committee meetings in December, January and February. Committees will resume individual committee work in April.

In the meantime, I’ve tried to provide some information below about where the committees will be focused over the next few months. As always, feel free to reach out to me with any questions.

I am honored to be on this journey with all of you.

Warmly,

Susan

1. Key Successes

- Our **Second Semi-Annual Report (SAR2)** was reviewed by the state contracted Independent Assessor and HealthierHere received full credit (16/16 Achievement Values Earned). The SAR2 covered milestones from July – December 2018, including our Implementation Plan. Full achievement value on the SAR2 has earned us \$17,800,516.
- HealthierHere is excited to announce our participation in a **new partnership** between HealthierHere, Public Health – Seattle and King County, and Dr. Amber Sabbatini, Dr. Theresa

Hoefl, and Dr. Herbert Duber from the University of Washington. Drs. Sabbatini and Hoefl successfully applied for a pilot research grant from the Population Health Initiative at the University of Washington to fund a project that will leverage organizational data collected for the Medicaid Transformation Project (MTP), specifically the Maine Health Access Foundation (MeHAF) assessment tool, to evaluate the effects of behavioral health integration on outcomes for Medicaid beneficiaries. By linking MeHAF responses with Medicaid claims data, the project aims to 1) describe the landscape of service integration across FQHCs and behavioral health organizations in King County, 2) determine how access to integrated care varies by population, community, and provider characteristics, and (3) determine whether access to highly integrated care reduces ED and hospital use. Findings from this work will provide timely and actionable data to inform ongoing transformation activities and policy work across our region and the state.

- HealthierHere hosted two **Community Partner Summits** to create opportunity for community partners to engage in dialogue that will lead to community identified strategies to advance the MTP work. Participants included community partners who have been invited to complete the Community Partner Assessment (see next bullet). You will hear more about both of these today.
- HealthierHere released a **Community Partner Assessment** last week. After receiving close to 100 Community Interest Forms from community-based and social service organizations interested in HealthierHere, those organizations whose mission and vision best aligned with HealthierHere's work, who are actively working to address health disparities in King County, and whose work may have the ability to advance our MTP goals were invited to complete a Community Partner Assessment. The Community Partner Assessment evaluates organizations and agencies providing or promoting Social Determinant of Health (SDoH) services in community settings within King County. The information provided will help HealthierHere develop a better understanding of the strengths and assets of community-based providers, the depth and breadth of SDoH services being provided, and the current state of readiness and capacity for system transformation at the organization level and ultimately in our region as a whole. **Assessments are due back to HealthierHere by April 24, 2019.**

2. Work in Progress

- **Pay for Progress metrics and financial modeling:** Now that the board has approved our 2019 Investment strategy, HealthierHere is working across committees to develop progress metrics for Practice Partners that support strengthening foundational infrastructure. Under this investment strategy, the board approved \$4 million dollars to support providers building the infrastructure they need to practice population health management and transition to value based care. This work is part of our Investment Strategy #2: Co-Design System-wide Tools to Enable Integrated Community and Clinical Care. The Performance, Measurement and Data Committee, Transformation Committee, Finance Committee, and Community and Consumer Voice Committee are all helping to develop progress metrics in the categories of Clinical Best Practice, Population Health, Value Based Payment, and Equity. Practice Partners will be able to earn incentive dollars for completing progress in these areas and reporting to HealthierHere in a

timely manner. The HealthierHere Finance team, in partnership with the Finance Committee, is developing the financial model for distribution of funds related to performance on the progress metrics. They are also working to develop the Pay for Progress contracts for Medicaid providers – targeted for distribution on May 1, 2019. This work is part of Investment Strategy #1: Strengthen Foundational System Infrastructure and Capacities.

- **Financial Executor Registration for Community Partners:** The HealthierHere Finance team, in partnership with the Equity and Engagement team, have been working to get community partners registered in the Financial Executor portal so that HealthierHere can distribute the Year 1 Funds that were allocated to non-Medicaid community providers for participation and engagement. Based on the funding distribution model approved by the board last year, the Finance team is readying contracts to support payments to community partners as they complete the specific deliverables.
- **Innovation Fund Development:** HealthierHere staff are working to draft criteria and processes for identification and funding to catalyze tests of innovation in 2019 (Investment Strategy #3: Catalyze and Test Cross-Sector Innovations to Improve Outcomes) through our Innovation Fund. We will be working in partnership with the Transformation Committee in the next months to refine the criteria and processes. The goal is to begin funding tests of innovation in July 2019.
- **Performance Metrics and Dashboards:** The Performance Measurement and Data Committee and the HealthierHere Data team have finalized a workplan for 2019. Top of the list for completion in the next few months are the development of dashboards to be used by the Governing Board and by the Committees to monitor implementation and progress. This also includes the development of specific equity metrics and an Equity Dashboard, which you will hear more about today. The Data team will be bringing more detailed information to the board in the next months to receive guidance on the specific content of these dashboards.

3. Implementation Updates

- A **Shared Care Plan Workgroup** is launching this month to support the blueprint design of a shared care plan for our region (and prototype for the state). The purpose of the Shared Care Plan Workgroup is to engage consumers and cross-sector stakeholders in the development of a blueprint for a regional electronic longitudinal patient record, or ‘shared care plan.’ The shared care plan is a client-driven care plan owned by the individual. The Shared Care Plan Workgroup will develop recommendations, which will be refined and endorsed by HealthierHere’s Transformation Committee before content is finalized. The Shared Care Plan Workgroup membership will be comprised of subject matter experts across multiple sectors critical to HealthierHere’s success. This work is part of Investment Strategy #2: Co-Design System-wide Tools to Enable Integrated Community and Clinical Care.
- HealthierHere is leveraging the MTP to strengthen community and clinical linkages to ensure whole person care. This is a high priority for our partners across the region. There are also many other organizations, programs and departments interested in achieving this goal. On May 7, 2019 HealthierHere will be convening a **Community Information Exchange (CIE) Workgroup** to

explore how we can join forces to develop a shared vision, explore potential solutions, and develop a plan forward.

- HealthierHere has executed a contract with the UW AIMS Center to support Investment Strategy #1: Strengthen Foundational System Infrastructure and Capacities. UW AIMS Center will be working with Behavioral Health Agencies and Primary Care Centers to support integrated care through training, technical assistance and practice coaching.
- HealthierHere has executed a contract with Qualis Health (now Comagine) to provide support to Medicaid providers in two areas:
 - Implementation and Optimization of Collective Ambulatory (previously called EDIE/PreManage): Comagine will provide training, technical assistance and practice coaching to behavioral health and primary care agencies to support implementation of Collective Ambulatory for those agencies that don't currently have it, and integration and optimization of the technology within clinical workflows so that it is used effectively and to its maximum potential; and
 - Implementation of a Value Based Payment (VBP) Academy for Behavioral Health Agencies (BHAs) (curriculum developed and run by Washington Council for Behavioral Health and National Council for Behavioral Health). The VBP Academy will support BHAs in developing capacities and infrastructure in support of population health, quality improvement and overall value-based care.