

Community Grants Survey Summary



Consumer Voice Listening Project & Community Grants Program

because efforts to improve our healthcare system should be guided and influenced by the people and communities we serve

A survey of community members to learn:

- How people currently access health care
- What keeps people from getting the care they need
- Ways to make health care better

Survey results available at

<https://www.healthierhere.org/listen/#cgp-tableau>

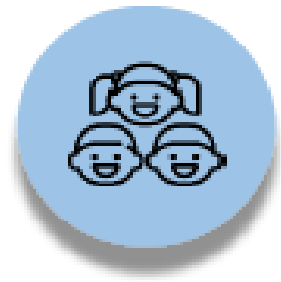
2018 survey



2019 survey



Rich information collected on identity & demographics



Ages 0-17 in household



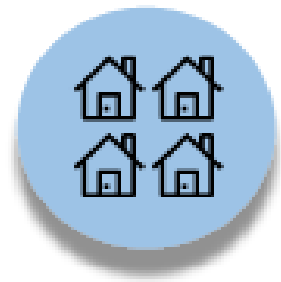
Health insurance status



Age



Language



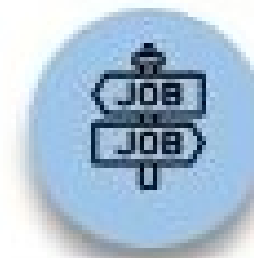
Neighborhood of residence



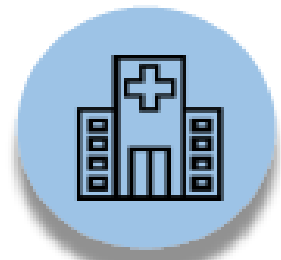
Ease of using health insurance



Gender identity



Employment



Neighborhood of healthcare provider



First time being surveyed



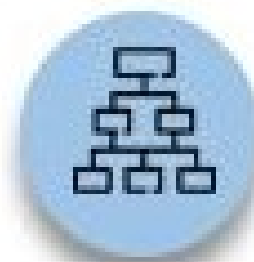
Race/Ethnicity



Communities you're a part of



Tribal affiliation



Organizations surveyed

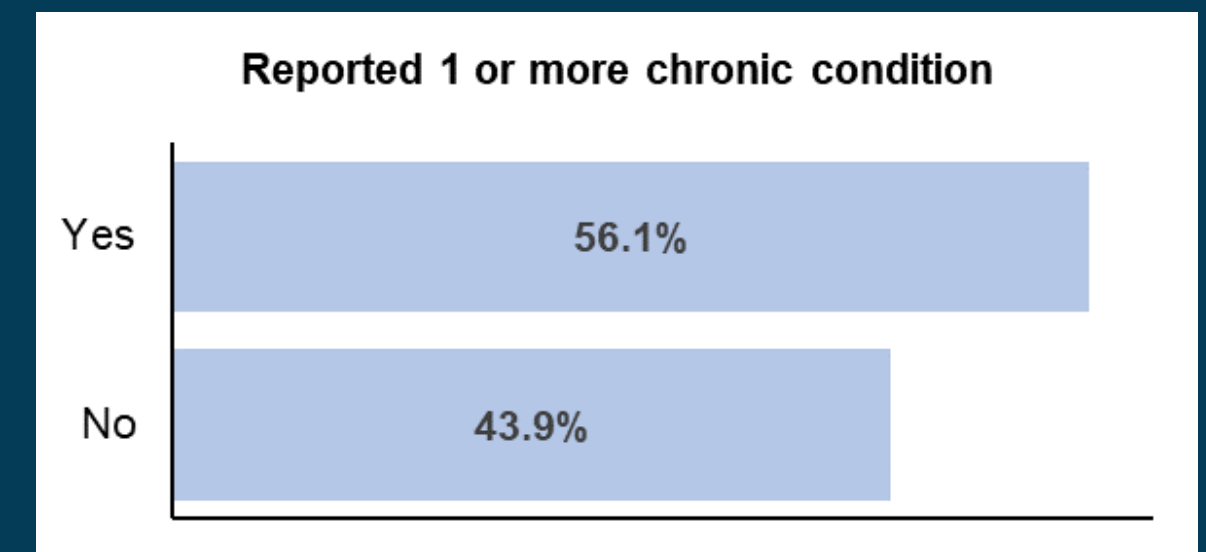
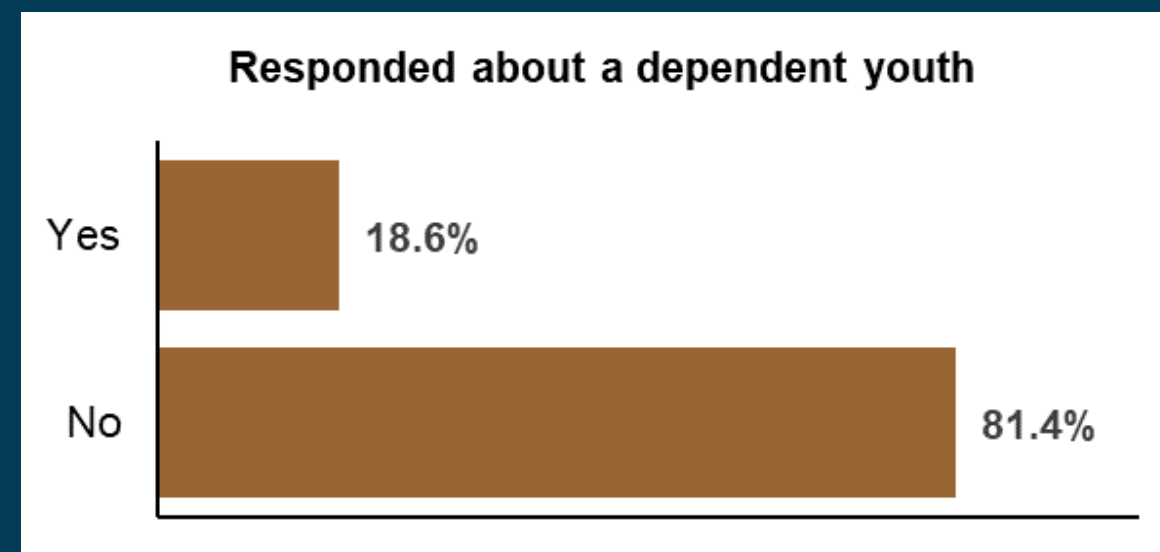
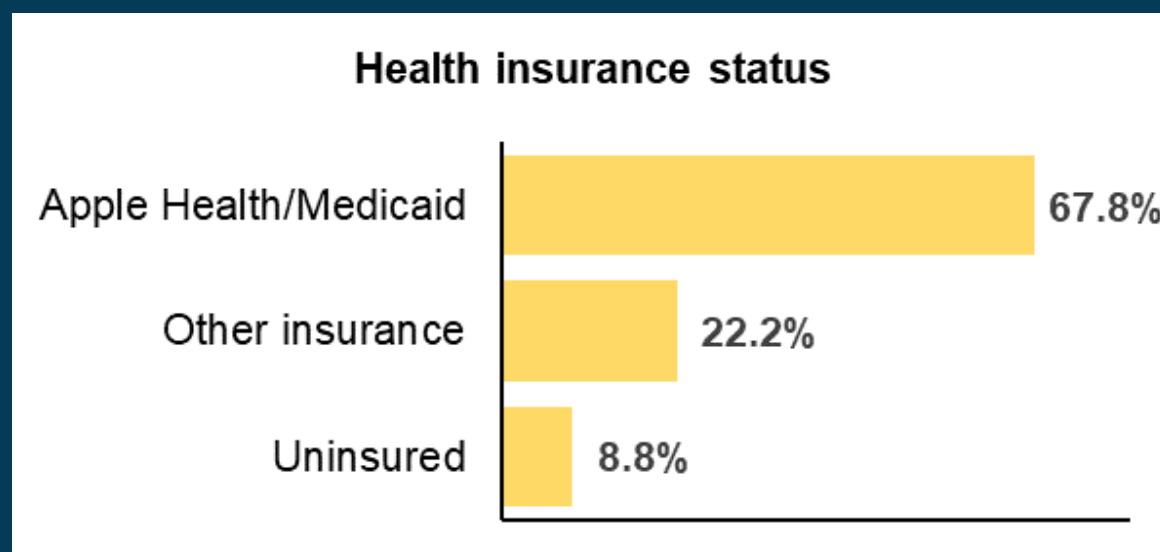
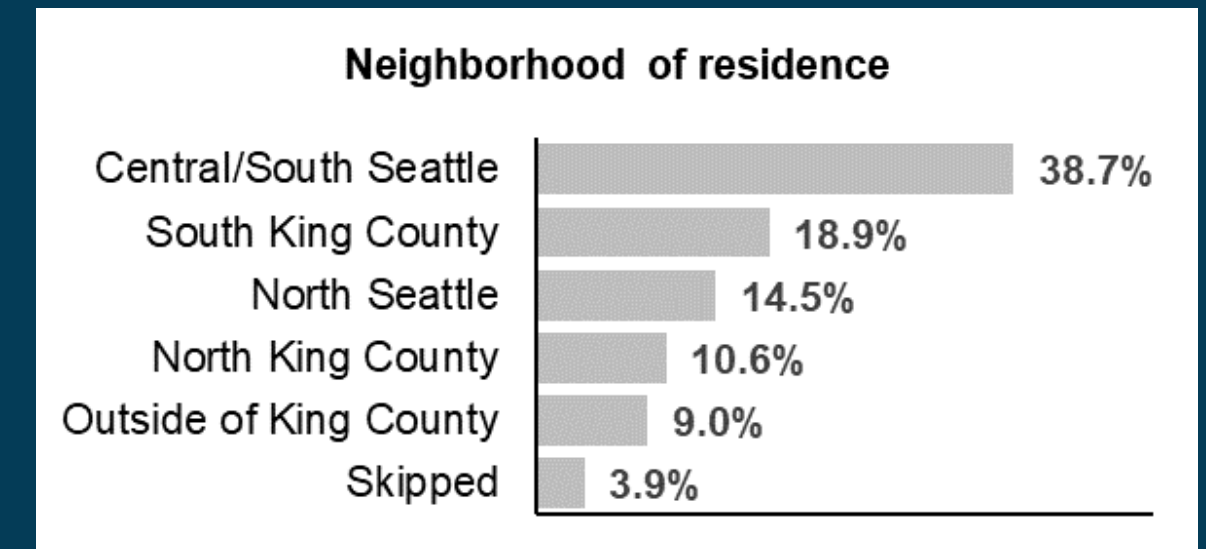
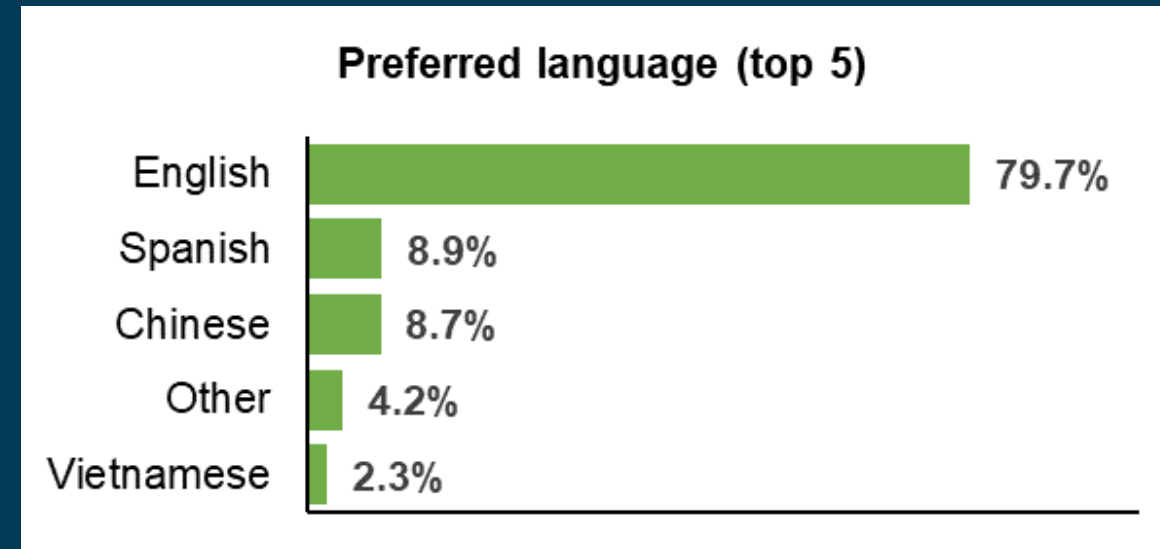
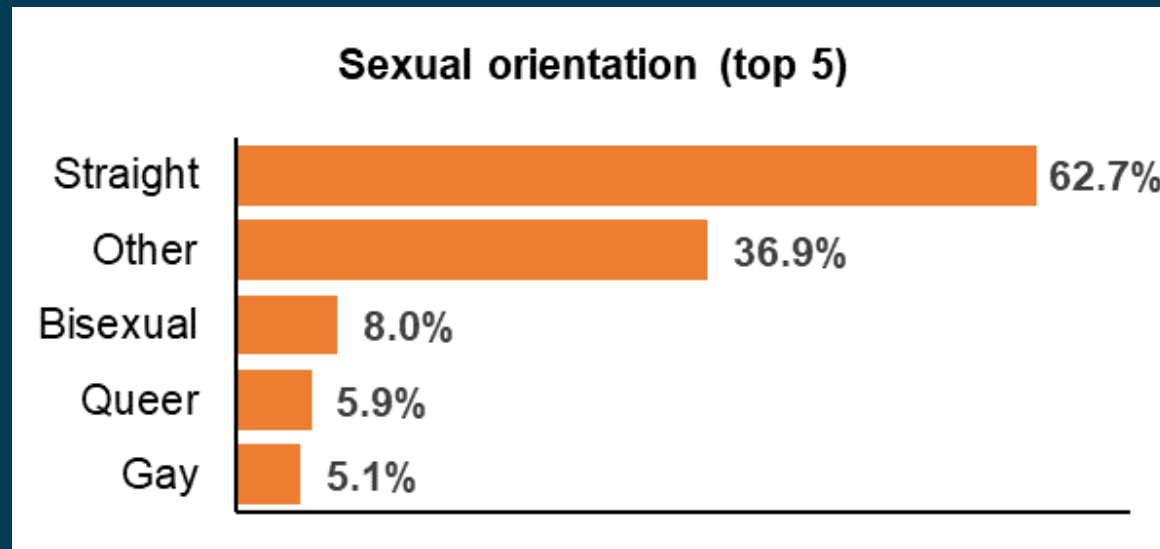
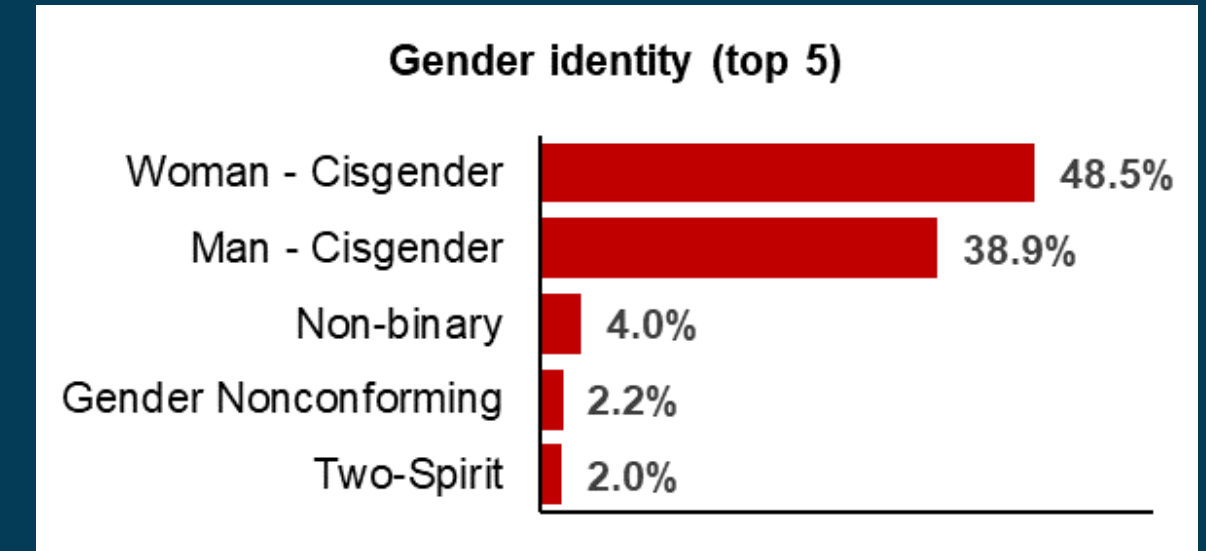
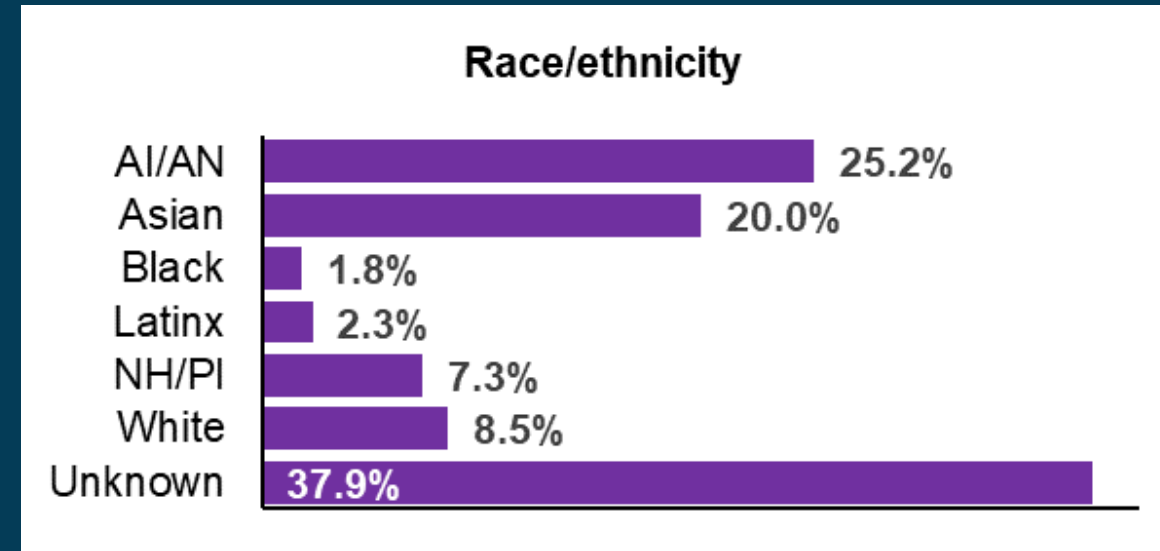
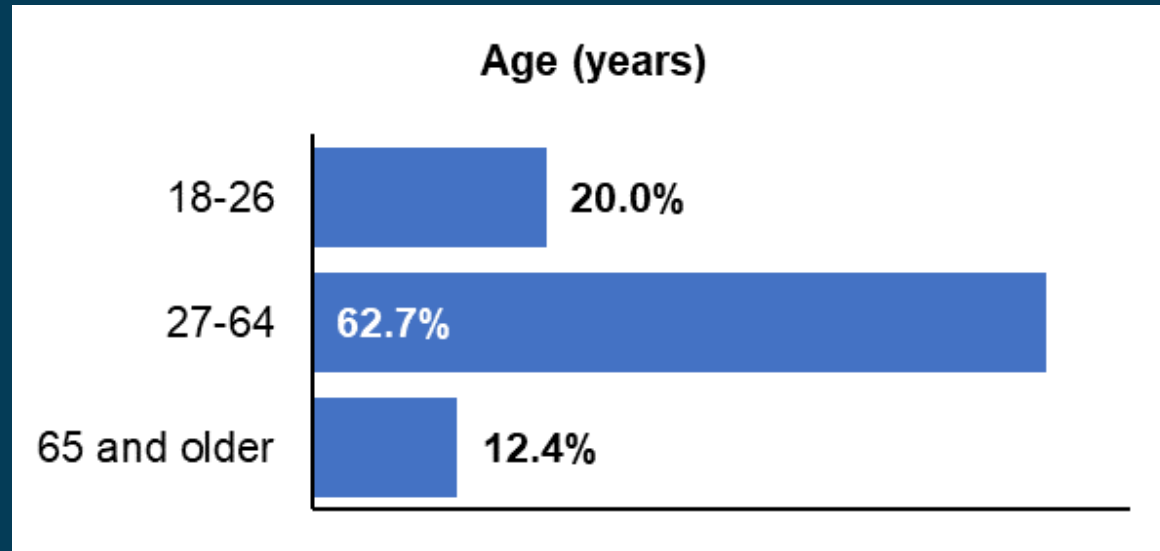


Sexual orientation



Housing

Demographic snapshot of 2019 adult respondents (n=1,952)



Abbreviations: AI/AN: American Indian/Alaska Native; NH/PI: Native Hawaiian/Pacific Islanders.
 Note: Percentages may not sum to 100% due to respondents reporting multiple responses.

Respondents were asked about their experience accessing and using health care services, including:



Diagnosed with chronic conditions



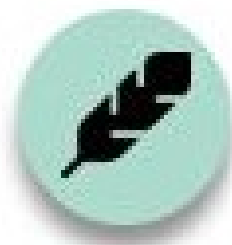
Understands symptoms of chronic conditions



Reasons for not seeking care



Reasons for not taking prescription meds



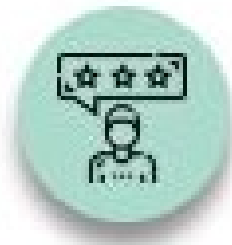
Tribal or Indian health care



Feels listened to by provider



Recommends provider



Ways to improve access to care



Access to needed care



Modes of transportation for accessing care



Annual dental checkup



Annual medical checkup



Insurance coverage for chronic condition



Has a regular health care provider



Types of health services used



Understands emergency vs non-emergency care

Today, we'll focus on three themes from the survey

Theme

Survey topics

Comparisons

Access to care among adults

1. Reasons for not seeking care
2. Reasons for not taking medication
3. Modes of transportation used

1. All adults
2. Adults with mental health needs
3. Adults with diabetes

Use of traditional and tribal medicine services

1. Feels listened to by provider
2. Recommends provider

1. American Indian/Alaska Native adults
2. American Indian/Alaska Native adults with youth dependents*

Ways to improve experience of health care

1. Things that would make health care better or easier

1. All adults
2. All adults with youth dependents*

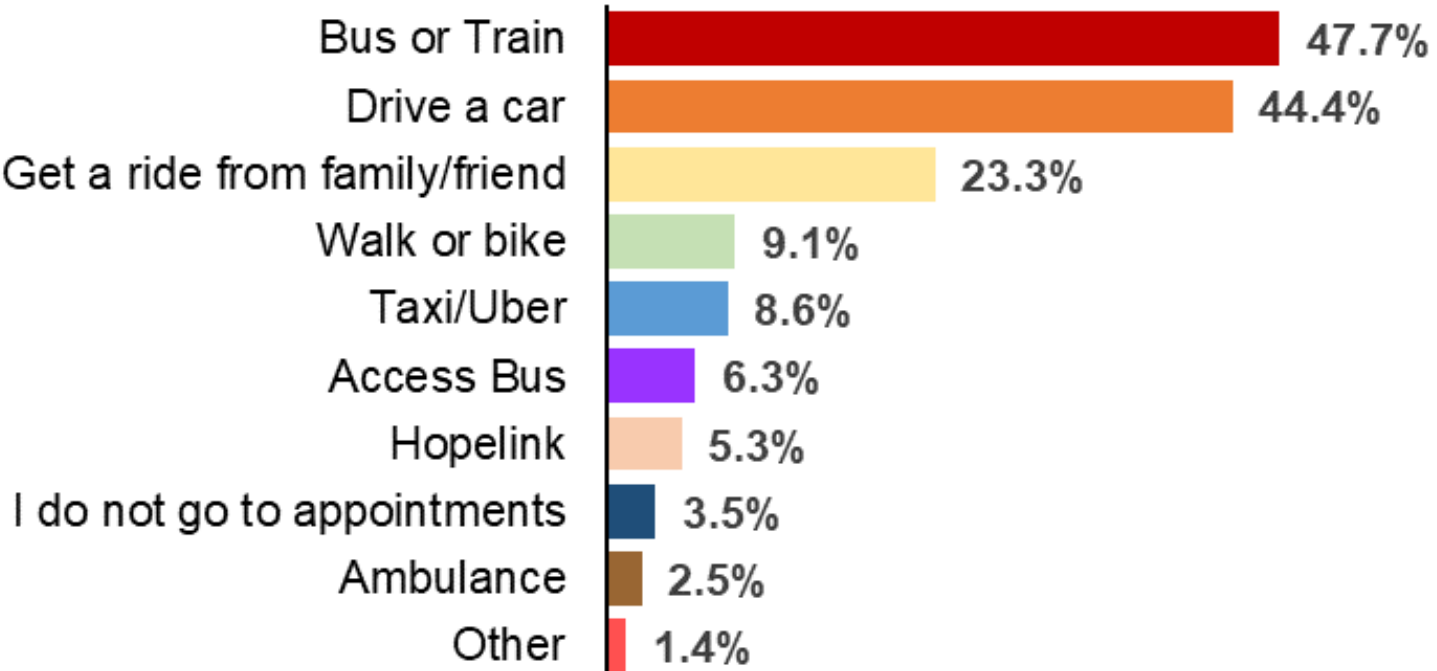
*Adult caregivers responded on behalf of young people under the age of 18 for whom they provide care and oversee healthcare.

Theme #1: Access to care among adults

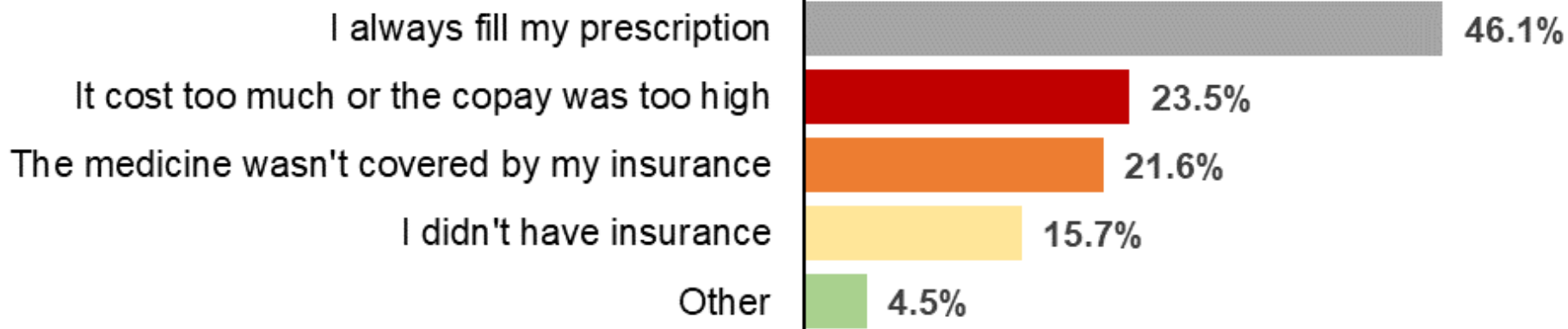
Reasons for not seeking care



Modes of transportation used to access care



Reasons for not taking prescription medication

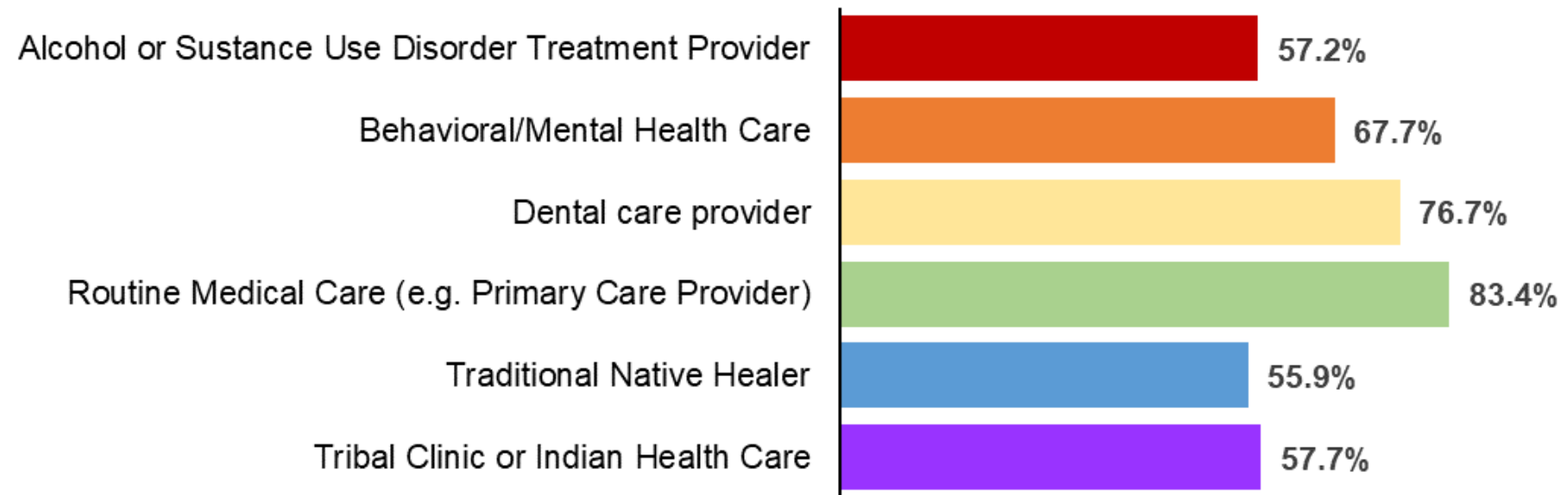


Data shown are for all adults who responded to the survey

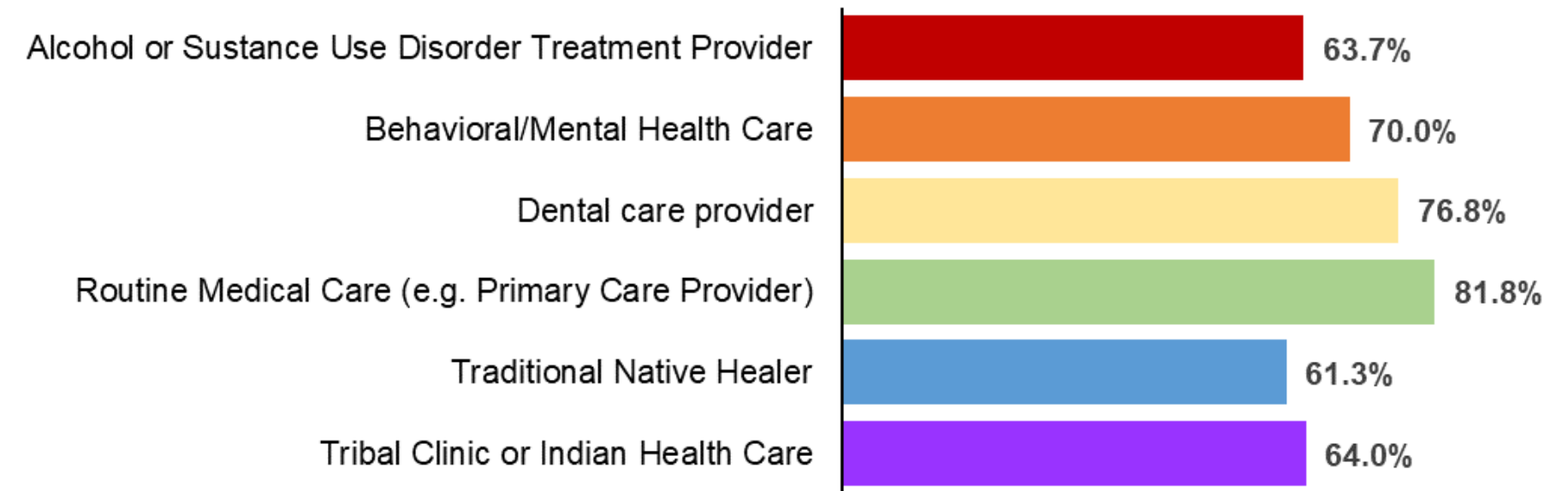
Note: Percentages will not sum to 100% due to respondents reporting multiple responses.

Theme #2: Use of traditional and tribal medicine services

Feels listened to by provider



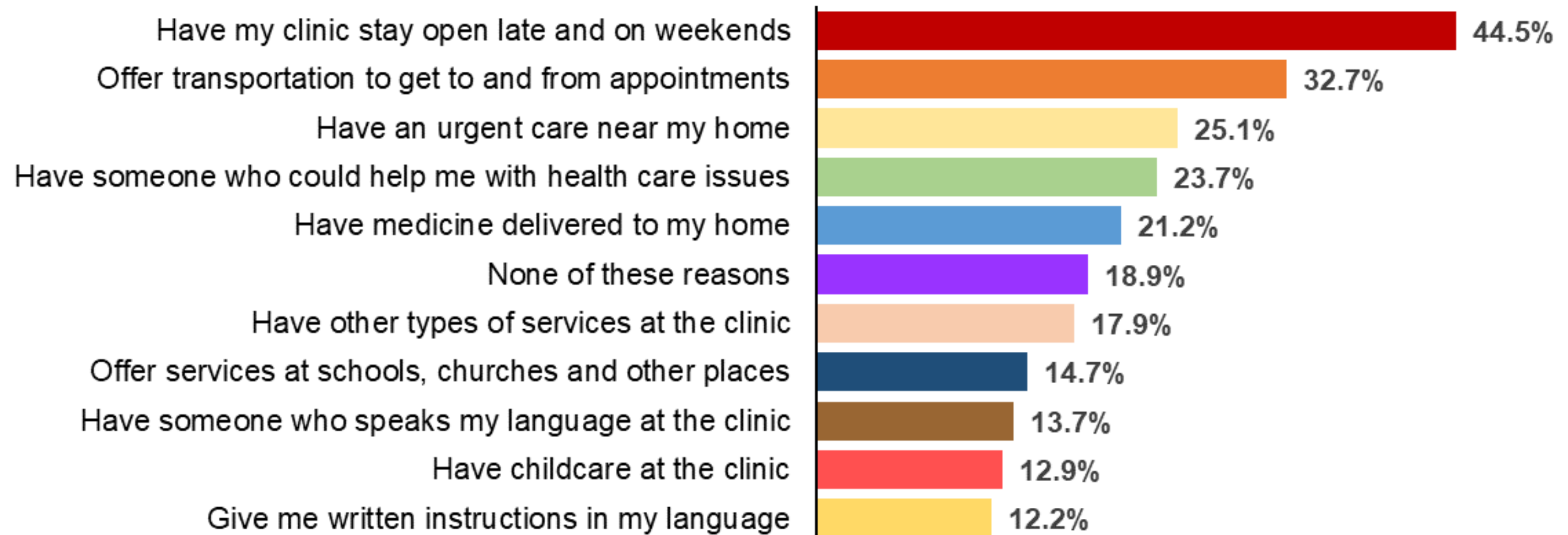
Would recommend provider to family or friends



Data shown are for all adults who responded to the survey

Theme #3: Ways to improve experience of health care

Things that would make health care easier and better



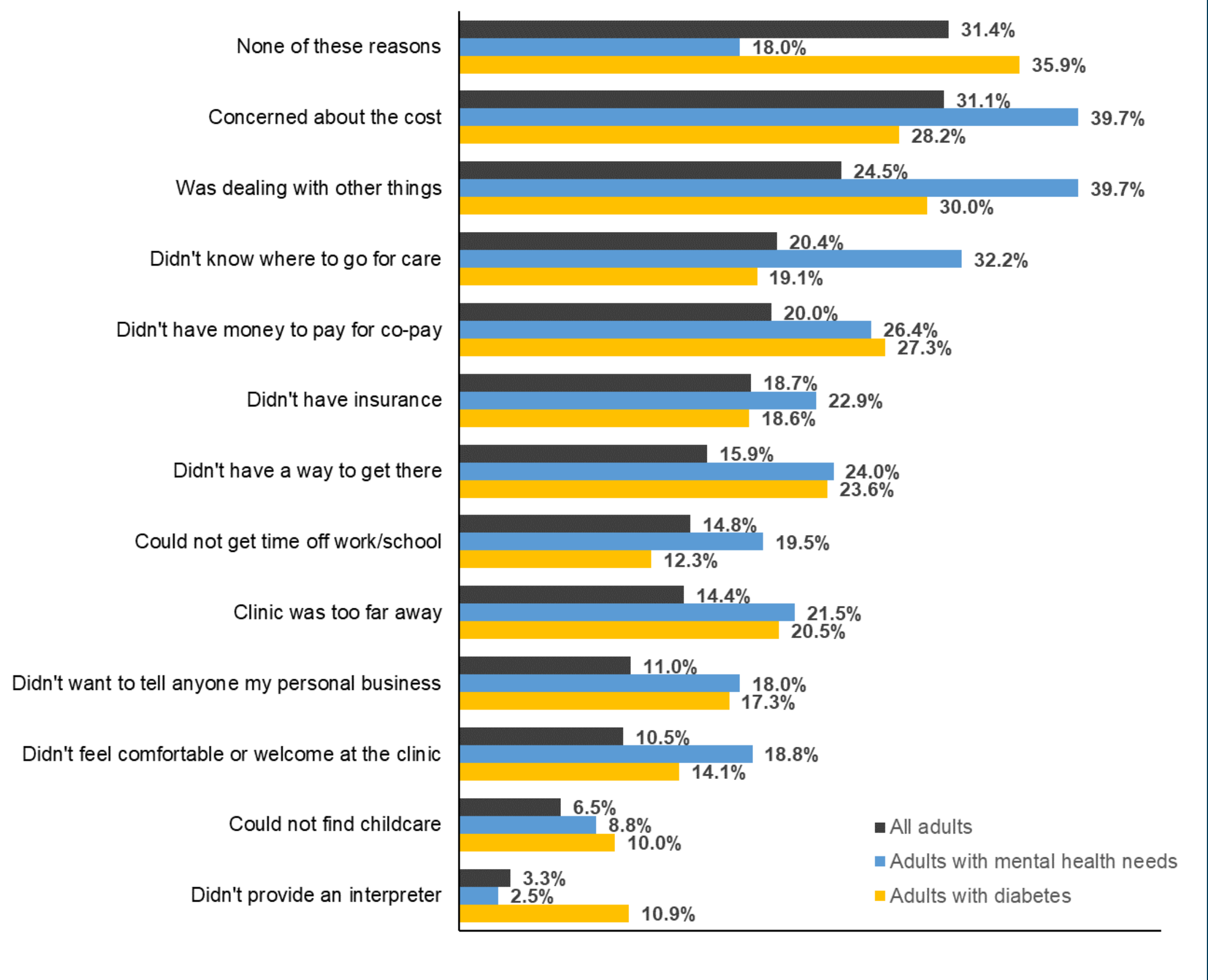
Data shown are for all adults who responded to the survey

Theme #1

Access to care among adults

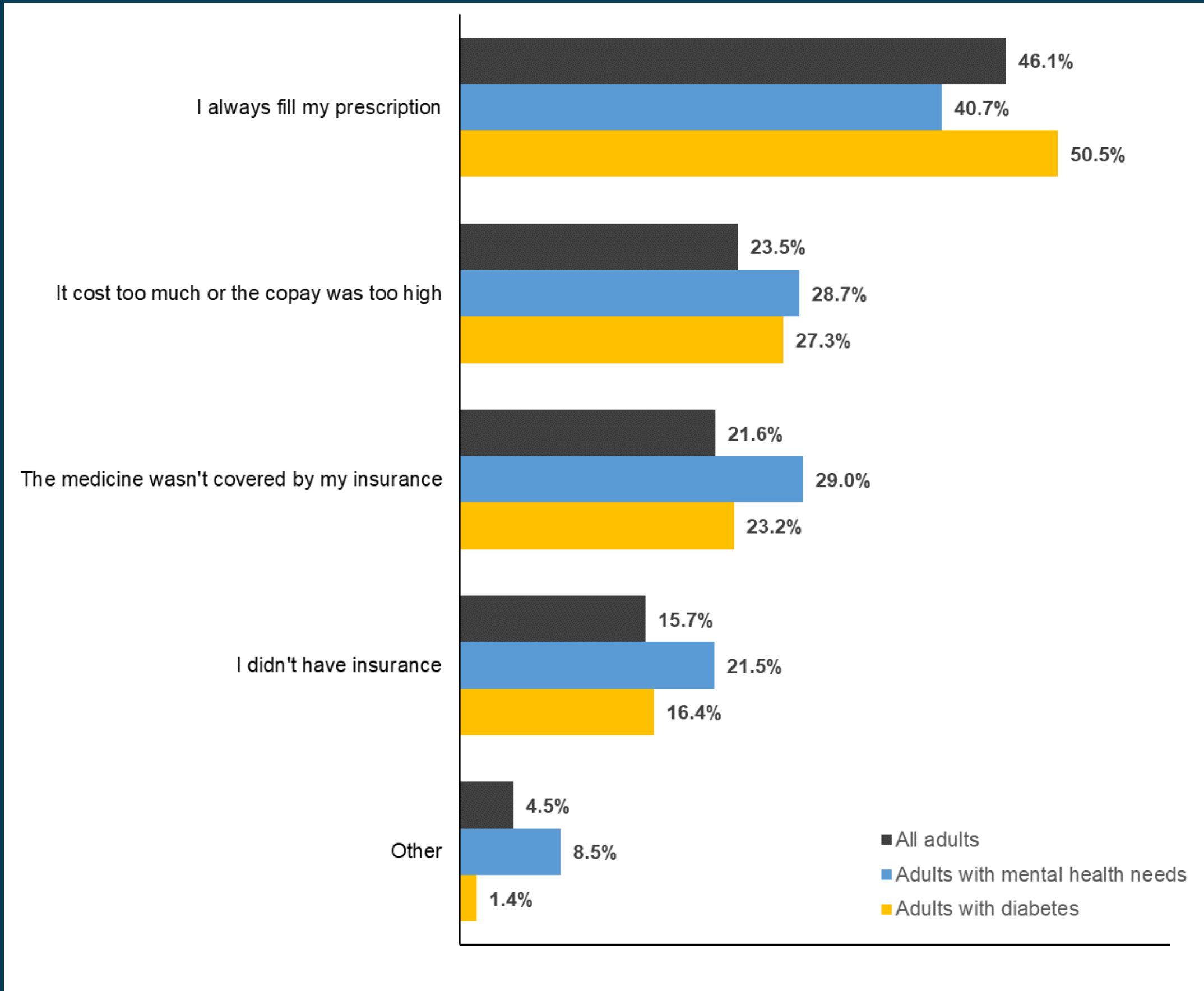
Comparing adults with and without chronic conditions

Reasons for not seeking care



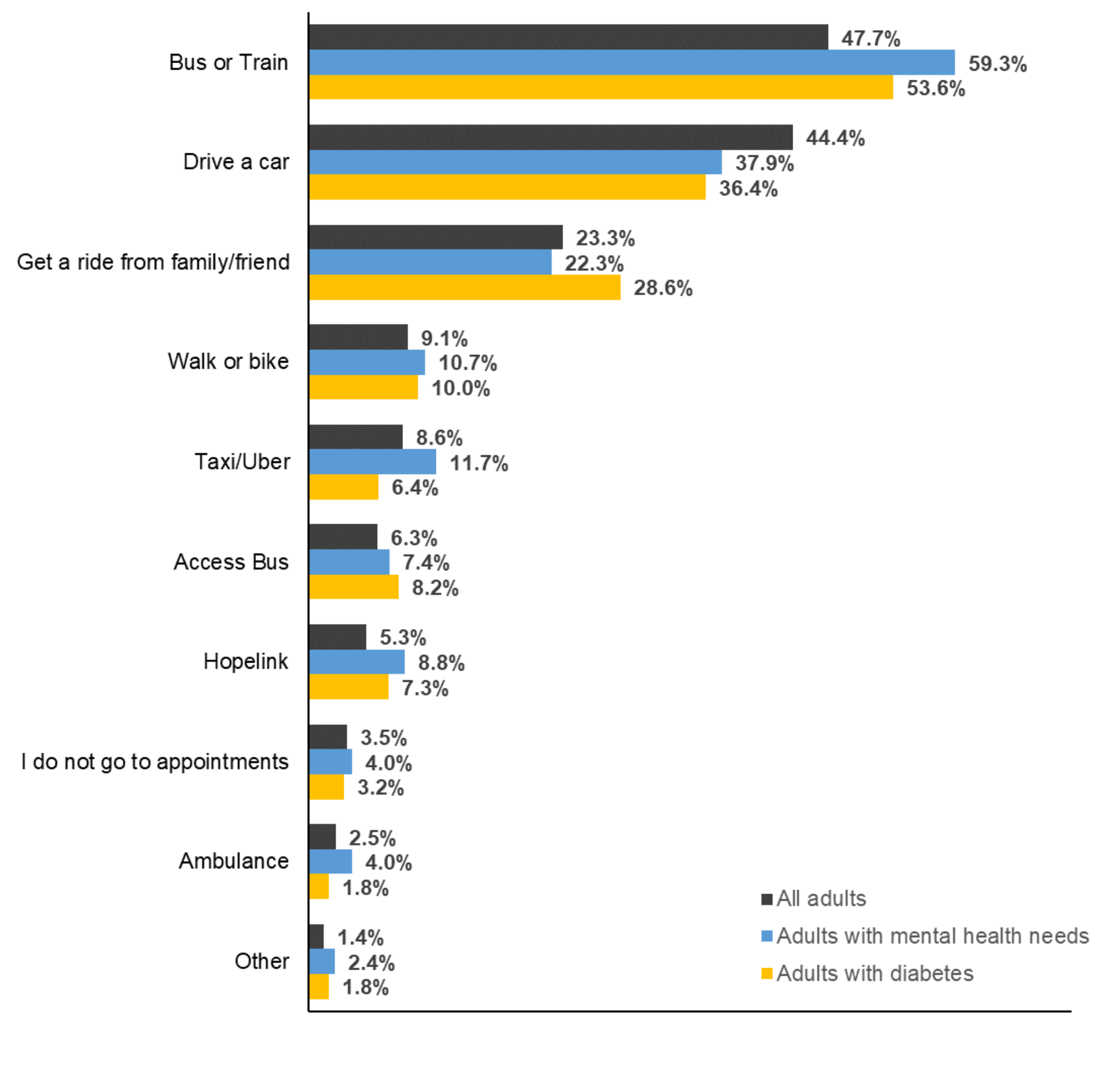
Note: Percentages will not sum to 100% due to respondents reporting multiple responses.

Reasons for not taking prescription medication



Note: Percentages will not sum to 100% due to respondents reporting multiple responses.

Modes of transportation used to access care



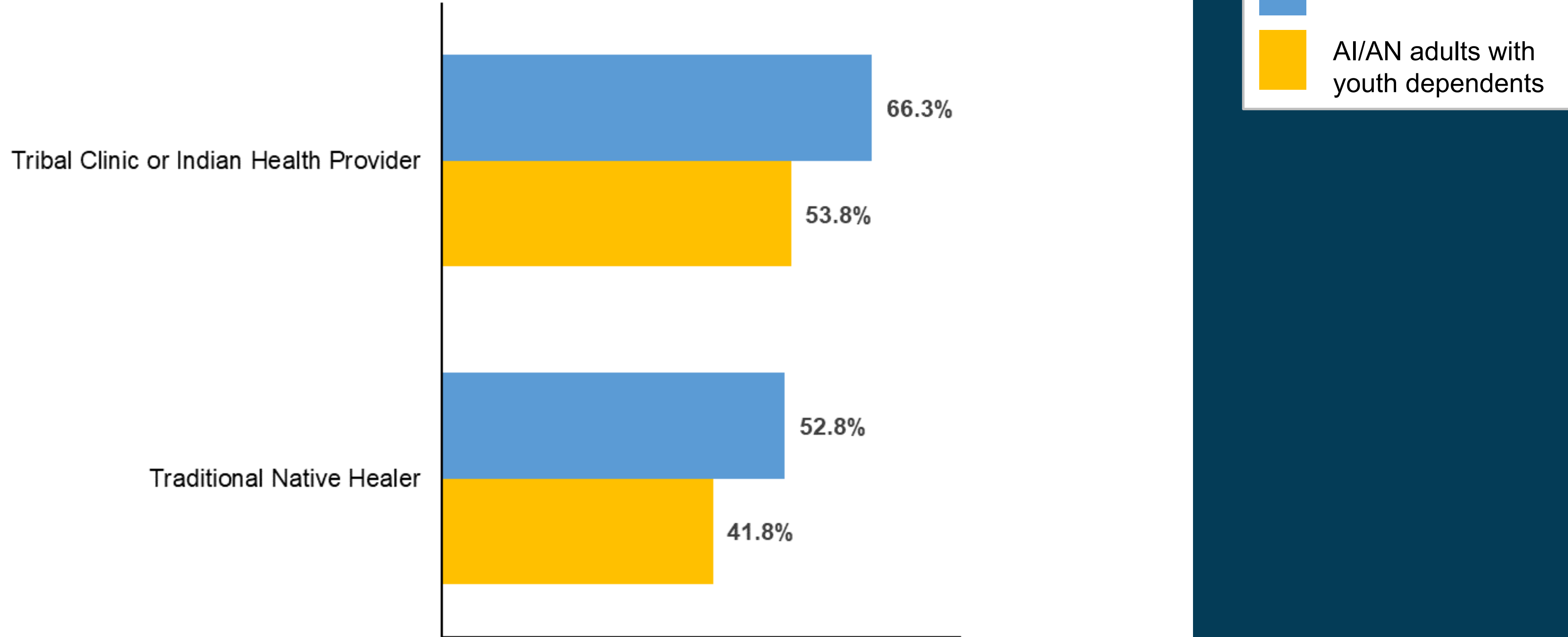
Note: Percentages will not sum to 100% due to respondents reporting multiple responses.

Theme #2

Use of traditional and tribal medicine services

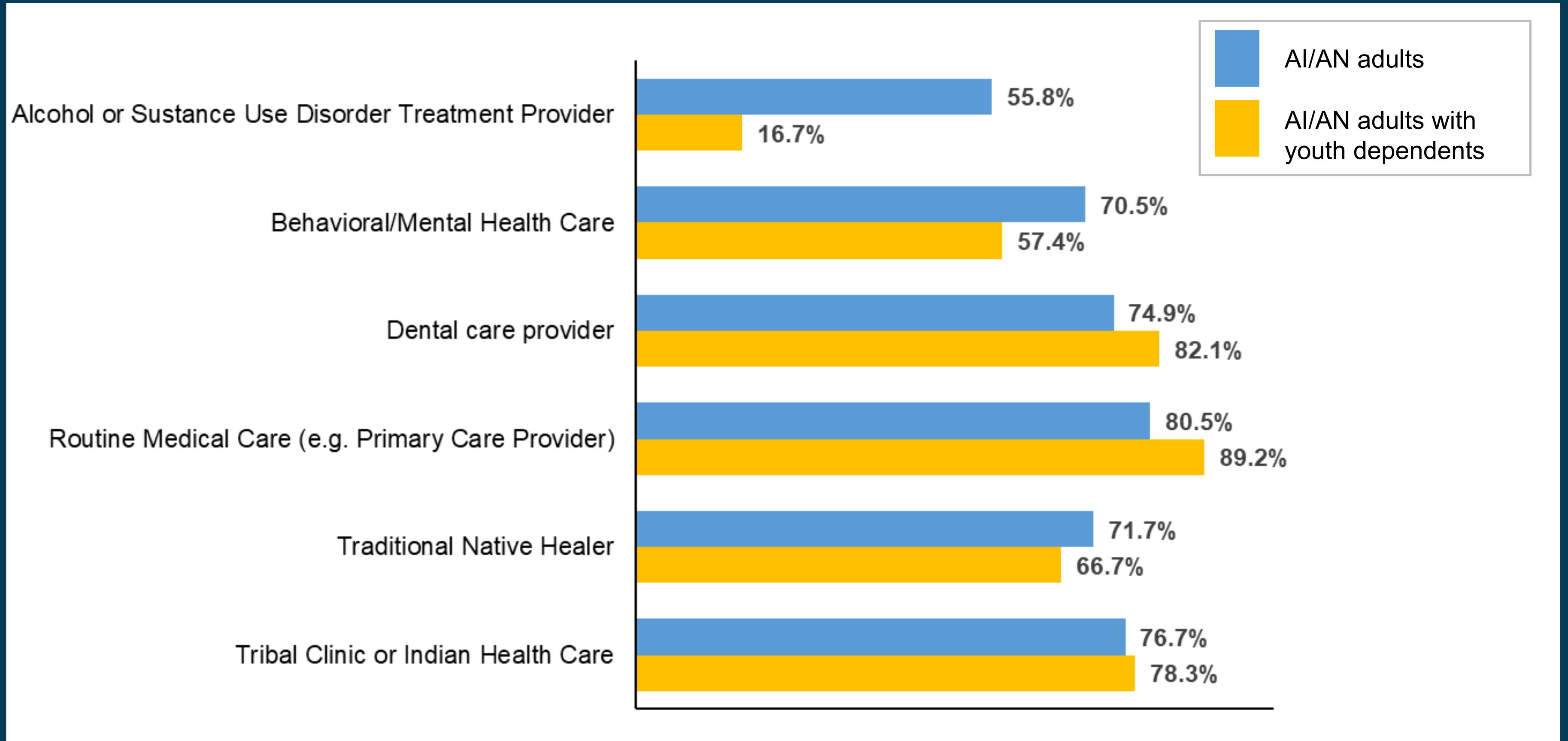
Comparing American Indian/Alaska Native adults thinking about their own care to American Indian/Alaska Native adults reflecting on health care for their youth dependents

Use of traditional and tribal medicine providers

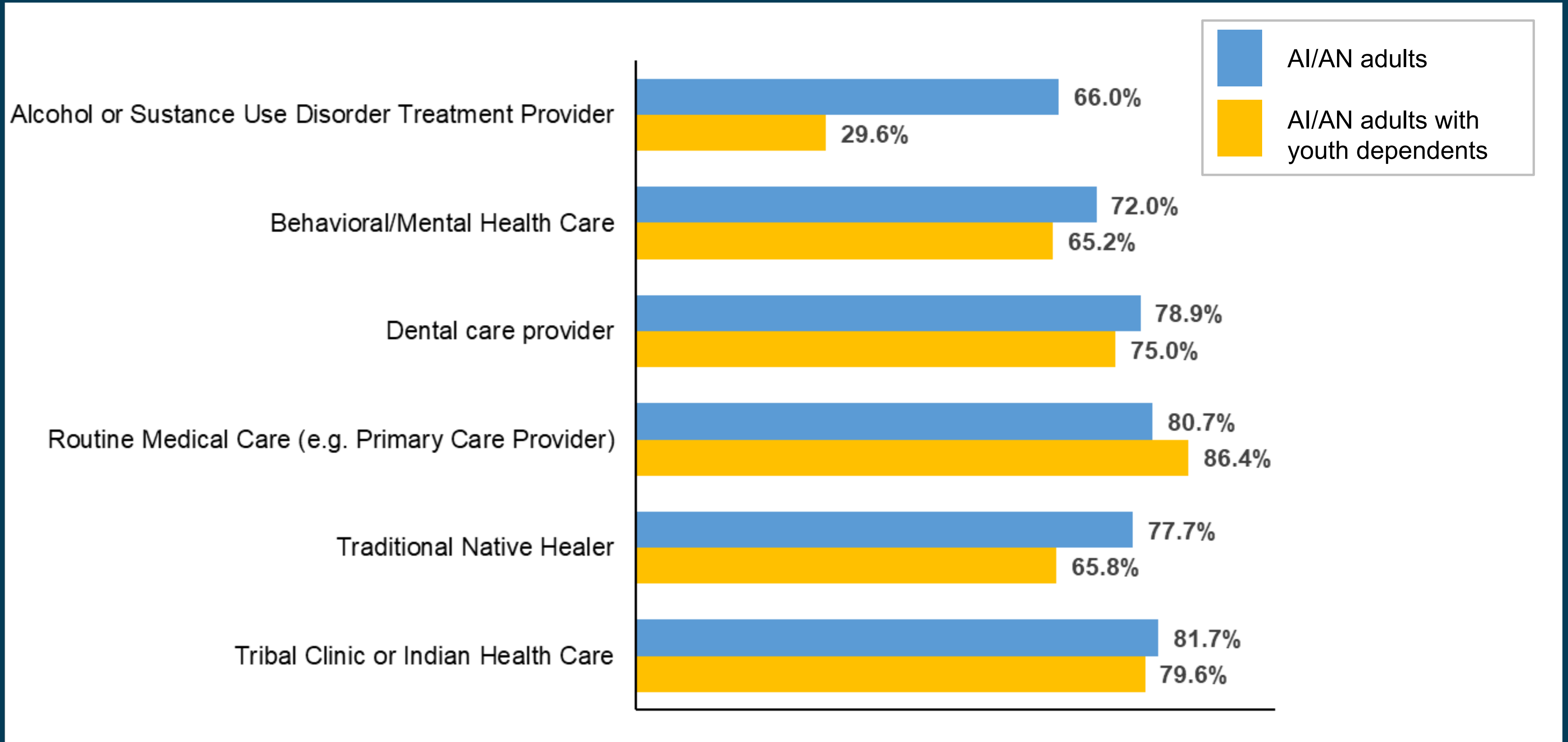


Note: AI/AN: American Indian/Alaska Native.
Data based on tabulation of responses to survey questions about feeling listened to and recommending a provider, by provider type.

Feels listened to by provider



Would recommend provider to family or friends

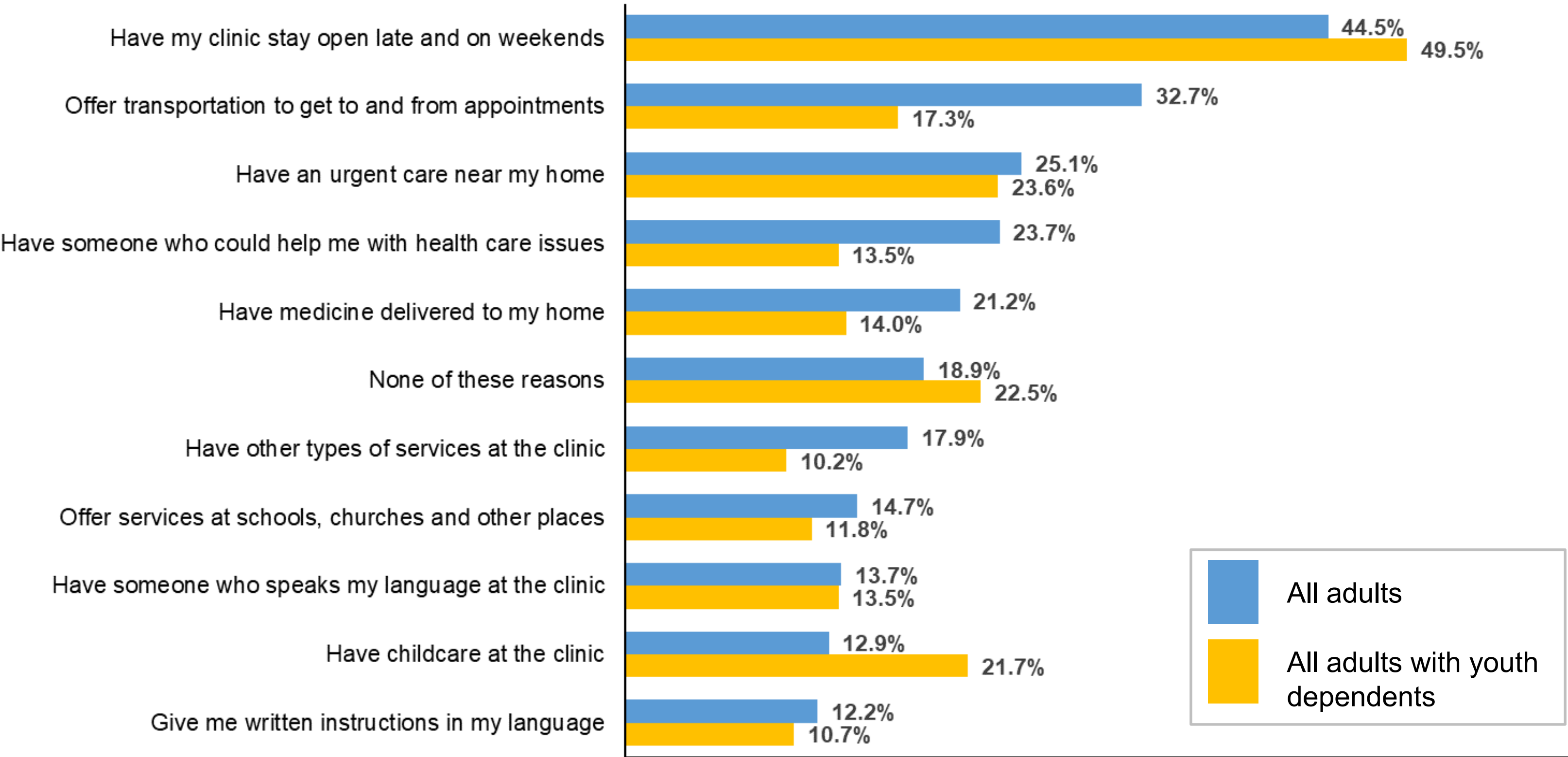


Theme #3

Ways to improve experience of health care

Comparing all adults thinking about their own care to all adults reflecting on health care for their youth dependents

Things that would make health care better or easier



Note: Percentages will not sum to 100% due to respondents reporting multiple responses.